

SPEAKER BIOGRAPHIES

Rachel Anderson

Rachel Anderson is a policy advisor in the strategic policy and legal services division of the Ontario Energy Board. During her time at the OEB Rachel has worked on a wide variety of policy and program development including projects related to low-income energy consumers, smart grid development, and electric vehicles.

Jennifer Cittadini

Jennifer Cittadini is a Senior Program Analyst for Marketing and Energy Efficiency at Enbridge Gas Distribution Inc., a leading North American natural gas utility serving over 2 million customers in the Province of Ontario. Jennifer studied Environmental Health at Ryerson University. She joined Enbridge in 1996 and has worked in various areas within the corporation. Jennifer joined marketing in 2006 and since then has been working on energy efficiency and customer growth programs. In late 2012, Jennifer assumed responsibility for developing and delivering the Low Income Home Winterproofing program.

Katie Fotheringham

Katie is the Lead for Residential, Low Income and Aboriginal Conservation Programs at the Independent Electricity System Operator (IESO). She is responsible for stakeholder relations, change management, and operational aspects associated with the Residential Programs. Prior to joining the Ontario Power Authority in early 2013, Katie spent five years managing energy and water conservation, air quality, and waste diversion programs in the private sector. Katie holds an MES in Industrial Ecology from York University and a BA in International Development studies and Spanish from Dalhousie University. In her free time she enjoys playing ukulele and electric bass guitar and is also a professional hula hooper.

Barbora Grochalova

Barbora (pronounced Barbra) is an articling student at the Canadian Environmental Law Association. She has worked on cases and law reform files related to administrative law, planning law, and climate justice, among others. Barbora holds a JD from Dalhousie University, and a BES from York University's Faculty of Environmental Studies. She has presented at an international conference on food studies on the topic of food justice. Barbora looks forward to continuing her work in the environmental law field.

Donna Kinapen

Donna Kinapen joined the Ontario Energy Board as the Manager of Communications in August 2001. Over the past 14 years with the Board she has developed a comprehensive understanding of the Ontario energy sector particularly as it relates to residential and small business consumers. Donna has also undertaken management roles at the Board in the areas of consumer engagement and policy, compliance and consumer relations. In her current role as Project Manager for the Ontario Electricity Support Program, Donna and her team led the implementation of the OESP which began accepting applications late fall 2015. Prior to joining the Board, Donna worked with the Ontario Public Service and held a variety of management positions in front line service delivery, corporate policy, business planning, issues management and communications.

Erika Lontoc

Erika Lontoc is Manager for Commercial and Low Income Programs for Enbridge Gas Distribution Inc., a leading North American natural gas utility serving over 2 million customers in the Province of Ontario. In this capacity, Erika and her team are responsible for the development and

implementation of energy efficiency initiatives for the Company's commercial, multi-residential and low income customers. She rejoined Enbridge in 2008 after two years at the Ontario Power Authority where she led OPA's low income and multi-residential conservation and energy efficiency programming efforts. Erika's demand-side management expertise spans a variety of areas including marketing and program management, strategy and policy development, regulatory reporting, and energy efficiency financing. She is a National Board Member of the U.S. based Association of Energy Services Professionals (AESP), and Past President of AESP Ontario Chapter. She also served as a volunteer member for the City of Markham's Environmental Advisory Council, and sits in various working groups to advance energy efficiency programming.

Theresa McClenaghan

Theresa McClenaghan is the Executive Director and Counsel with the Canadian Environmental Law Association, a position she has held since 2007. She holds an LL.B. from Western and an LL.M. in constitutional law from Osgoode as well as a diploma in Environmental Health from McMaster. She was called to the Bars of Manitoba and Ontario. Focusing on environmental health and environmental safety, particularly in the areas of energy and water, Theresa has practiced public interest environmental law for over twenty-five years both in private practice and then at CELA. In 2006-07, Theresa was senior water policy advisor to the Ontario Minister of the Environment where she was responsible for overseeing the passage of the Clean Water Act, and implementation of the remaining Walkerton Inquiry recommendations. She has represented clients at the Supreme Court of Canada, Federal Court of Appeal and Trial Division and the Ontario Court of Appeal on a range of matters. Theresa was a member of LIEN's steering committee from its inception and is actively engaged with LIEN in advocating for a low-income rate affordability program. She has two sons attending Western, and lives in Paris, Ontario with her husband and two daughters.

Margaret Nuttall

Margaret Nuttall is a Low-Income DSM Marketing Specialist with Union Gas Limited. Margaret started with Union Gas in Customer Care in 2005 and has work on a variety of programs since then. She also assisted with the implementation of the Customer Service Standards, including the Low Income Customer Service Standards. In 2014, she joined the Low-Income Marketing department and currently, manages the Single Family program as well as Union's Low-Income CDM file. Margaret has a degree in Mass Communications and Political Science from Carleton University.

Mary Ann Proulx

Mary Ann Proulx is the Executive Director at Citizens for Affordable Housing, York Region, a social service agency providing programs and services to low and moderate income earners. She has lived and worked in York Region for 36 years and has experience in children and adult mental health, homelessness and housing. She has a passion for the work that she does and has a strong commitment assisting people to improve their quality of life.

Maria Sowka

Maria is a Housing Worker at COSTI Immigrant Services. She has a strong commitment to assisting clients with improving their financial situation and quality of life. She is dedicated to administering the financial Assistance programs such as Rent Bank, LEAP and OESP at COSTI Housing Help Centre. Maria also worked as a Settlement Counsellor for many years and speaks Italian fluently.

Mary Todorow

Mary Todorow is a research/policy analyst with the Advocacy Centre for Tenants Ontario (ACTO), a specialty legal clinic funded by Legal Aid Ontario. ACTO serves province-wide to improve the

housing situation of Ontario's low-income residents (including tenants, co-op members and the homeless) by engaging in test case litigation and law reform. ACTO is one of the founding members of the Low-Income Energy Network (LIEN) and is represented on LIEN's steering committee. Prior to joining ACTO, Mary was a policy officer with the Municipal Electric Association (now the Electricity Distributors Association). She has also been an advocate in the non-profit co-operative housing sector, and worked at Queen's Park for over 20 years in a variety of positions both in opposition and for government. When not advocating for more affordable housing, Mary takes classes to refresh her Italian language skills and is always on the lookout for new cooking classes to attend.

Tom Wynn

Tom is the LDC Key Account/Business Development Manager with GreenSaver, working with utility partners to deliver conservation programs. He has worked to reduce the environmental footprint in the built environment for eight years, first in Vancouver and now in Toronto. With a background in commercial retrofit and property management, he is responsible for the LDC and gas utility relationship. Tom also works to help utilities develop conservation innovations, an increasingly important aspect of hitting utilities' energy savings targets.