

SPEAKER BIOGRAPHIES

Brian Hewson

Brian is the Senior Manager of Strategic Policy at the Ontario Energy Board. Brian Hewson joined the Ontario Energy Board in 1991. He was appointed Senior Manager, Strategic Policy in January 2014. In this position Brian is responsible for development of policy proposals and options for implementing the Board's strategic vision for the energy sector, including achievement of public policy objectives. Prior to this new position he was responsible for the development of a new regulatory framework for the sector focused on performance and planning. Brian previously held the role of Chief Compliance Officer where he directed the OEB's compliance and enforcement program. During market restructuring Brian oversaw the development and implementation of codes related to the electricity and natural gas industries.

Caitlin Ryan

Caitlin Ryan is the Manager of Program Delivery at GreenSaver. She began her career designing environmental stewardship programs for Ontario Girl Guides. Where, among other initiatives, she launched one of the first cell phone recovery programs and built a partnership with the LCBO to create a province-wide cork recycling program. Since 2007 she has been working on the low-income energy portfolio first with Summerhill and now with GreenSaver. Cait's team delivers the Home Assistance Program for 48 electrical utilities across the province and Enbridge Gas' Winterproofing Program in the GTA.

Chris Ballard

Chris Ballard was first elected to the Ontario legislature in 2014 as the MPP for Newmarket-Aurora. Chris is currently the Parliamentary Assistant to two Ministers: Mr. Oraziotti at the Ministry of Government and Consumer Services (MGCS), and Minister Matthews as the Minister Responsible for the Poverty Reduction Strategy. Currently, Chris is touring the province in search of successful programs that address poverty, specifically those trying to keep Ontario's youth at home in their communities. At MGCS, he is continuing his work to protect the rights of consumers, cutting down on fraud and conducting meaningful outreach to small and medium businesses in their dealings with the government of Ontario.

Erika Lontoc

Erika Lontoc is Manager for Commercial and Low Income Programs for Enbridge Gas Distribution Inc., a leading North American natural gas utility serving over 2 million customers in the Province of Ontario. In this capacity, Erika and her team are responsible for the development and implementation of energy efficiency initiatives for the Company's commercial, multi-residential and low income customers. She rejoined Enbridge in 2008 after two years at the Ontario Power Authority where she led OPA's low income and multi-residential conservation and energy efficiency programming efforts. Erika's demand-side management expertise spans a variety of areas including marketing and program management, strategy and policy development, regulatory reporting, and energy efficiency financing. She is a National Board Member of the U.S. based Association of Energy Services Professionals (AESP), and Past President of AESP Ontario Chapter. She also served as a volunteer member for the City of Markham's Environmental Advisory Council, and sits in various working groups to advance energy efficiency programming.

Katie Fotheringham

Katie is the Lead for Residential, Low Income and Aboriginal Conservation Programs at the Independent Electricity System Operator (IESO). She is responsible for stakeholder relations, change management, and operational aspects associated with the Residential Programs. Prior to joining the Ontario Power Authority in early 2013, Katie spent five years managing energy and water conservation, air quality, and waste diversion programs in the private sector. Katie holds an MES in Industrial Ecology from York University and a BA in International Development studies and Spanish from Dalhousie University. In her free time she enjoys playing ukulele and electric bass guitar and is also a professional hula hooper.

Jennifer Cittadini

Jennifer Cittadini is a Senior Program Analyst for Marketing and Energy Efficiency at Enbridge Gas Distribution Inc., a leading North American natural gas utility serving over 2 million customers in the Province of Ontario. Jennifer studied Environmental Health at Ryerson University. She joined Enbridge in 1996 and has worked in various areas within the corporation. Jennifer joined marketing in 2006 and since then has been working on energy efficiency and customer growth programs. In late 2012, Jennifer assumed responsibility for developing and delivering the Low Income Home Winterproofing program.

Jennifer Lopinski

Jennifer Lopinski currently serves as a Youth Trustee in collaboration with the Ontario Works and Ontario Disability Support Program at A Place Called Home (APCH). APCH is a not-for-profit organization that strives to reduce homelessness in the City of Kawartha Lakes and Haliburton County by providing a number of homelessness prevention programs. Her other role is that of an Intake worker for the Hydro One & Enbridge Gas LEAP program. Previously Jennifer administered the Emergency Home Energy & Resource Program for the past 10 years and under that umbrella has administered a myriad of programs including the Emergency Energy Fund, CHPI, the Utility Arrears Program, the LEAP program, and Enbridge Winter Warmth program. Jennifer is a Low-Income Energy Network (LIEN) steering committee member. She also sits on the City of Kawartha Lakes Poverty Reduction Network and the Access to Permanent Housing Association in her community. Lastly, Jennifer sits on the Ontario Energy Board's Financial Assistance Working Group for the LEAP Program, helping to design the program and continues to monitor and provide input on an ongoing basis. On her days off, Jennifer can be found in her garden, nurturing and talking to her flowers.

Margaret Nuttall

Margaret Nuttall is a Low-Income DSM Marketing Specialist with Union Gas Limited. Margaret started with Union Gas in Customer Care in 2005 and has work on a variety of programs since then. She also assisted with the implementation of the Customer Service Standards, including the Low Income Customer Service Standards. In 2014, she joined the Low-Income Marketing department and currently, manages the Single Family program as well as Union's Low-Income CDM file. Margaret has a degree in Mass Communications and Political Science from Carleton University.

Mary Todorow

Mary Todorow is a research/policy analyst with the Advocacy Centre for Tenants Ontario (ACTO), a specialty legal clinic funded by Legal Aid Ontario. ACTO serves province-wide to improve the housing situation of Ontario's low-income residents (including tenants, co-op members and the

homeless) by engaging in test case litigation and law reform. ACTO is one of the founding members of the Low-Income Energy Network (LIEN) and is represented on LIEN's steering committee. Prior to joining ACTO, Mary was a policy officer with the Municipal Electric Association (now the Electricity Distributors Association). She has also been an advocate in the non-profit co-operative housing sector, and worked at Queen's Park for over 20 years in a variety of positions both in opposition and for government. When not advocating for more affordable housing, Mary takes classes to refresh her Italian language skills and is always on the lookout for new cooking classes to attend.

Mike Mulqueen

Mike is a Key Account Manager and Conservation Sector Lead for Toronto Hydro. From 2011-2014, he was the Program Manager for Toronto Hydro's Low-Income Conservation Program and chaired the IESO-LDC low-income working group responsible for recommendations that will enhance the Province-wide 2015-2020 program. Prior to joining Toronto Hydro, Mike was a Senior Environmental Planner for the City of Toronto and helped to develop and implement the City's green building policies and the Sustainable Energy Strategy. He holds a Master of Urban Planning Degree from McGill University and a combined Honours Bachelor of Arts Degree in Philosophy and Economics from McMaster University. In his spare time, he fixes old bikes and is currently teaching his young daughters how to ride.

Priyanka Gupta

Priyanka is the Program Manager for Low-Income DSM Marketing with Union Gas. Union's Low-Income DSM Marketing is committed to offer programs that reduce the energy burden of Union's low income customer base and develop the breadth & depth of offerings to minimize the burden that these customers face in participating in energy conservation programs. Outside of her role as the Program Manager, Priyanka loves to travel with family and friends, and spend time with her 18 month old daughter.

Roger Colton

Roger Colton is a partner in the firm Fisher, Sheehan & Colton, Public Finance and General Economics (FSG) of Belmont, Massachusetts. An attorney and an economist, Roger engages in legal and technical research, program design and program evaluation. His work on helping to design, implement and fund low-income affordability programs has been with state and local governments; with the federal government; with natural gas, electric and water utilities; and with a variety of community-based organizations in more than 35 states and four Canadian provinces. Outside his professional work, Roger administers the Belmont Affordable Shelter Fund (a crisis-intervention fund), and, as a professional juggler, is a member of the International Jugglers Association. He has reportedly been seen rooting for the Boston Red Sox.