



The 2015 Low-Income Energy Network (LIEN) Conference
“Closing the Gap on Energy Affordability”

Thursday, April 16, 2015, 9:00 a.m. to 4:00 p.m.
Harbourfront Community Centre, Dance Studio
627 Queens Quay West (corner Bathurst St)
Toronto

9:00 – 9:30	Registration and refreshments (sponsored by Union Gas Limited)
9:30 – 9:45	Welcome and introduction to the day: Zee Bhanji (LIEN Coordinator), Fiona MacCool (Facilitator)
9:45 – 10:00	Greetings from the Ministers: MPP Chris Ballard, P.A. to the Minister Responsible for the Poverty Reduction Strategy
10:00 – 11:00	LIEN’s journey to completing its energy poverty strategy: Mary Todorow (Advocacy Centre for Tenants Ontario/LIEN), Roger Colton (Fisher Sheehan & Colton)
11:00 – 11:15	BREAK (sponsored by Union Gas Limited)
11:15 – 12:00	Discussing the Low-income Energy Assistance Program (LEAP) & the new Ontario Electricity Support Program (OESP): Brian Hewson (Ontario Energy Board)
12:00 – 12:45	Ensuring a holistic approach to Emergency Financial Assistance (EFA) delivery: Gladys Wong (Neighbourhood Information Post/LIEN), Jennifer Lopinski (A Place Called Home/LIEN)
12:45 – 1:45	LUNCH (sponsored by Enbridge Gas Distribution)
1:45 – 3:00	Panel discussion on integrated delivery of utility low-income conservation programs across the province: Katie Fotheringham (Independent Electricity System Operator), Mike Mulqueen (Toronto Hydro), Erika Lontoc & Jennifer Cittadini (Enbridge Gas Distribution), Margaret Nuttall & Priyanka Gupta (Union Gas Limited), Caitlin Ryan (GreenSaver)
3:00 – 3:15	BREAK (sponsored by Union Gas Limited)
3:15 – 3:45	Q & A with panel
3:45 – 4:00	Wrap-up and going forward
4:00 pm	Conference adjourns

LIEN would like to express its appreciation to Legal Aid Ontario for supporting this initiative.

Our event is scent-free.
Out of respect for those with scent allergies and sensitivities,
please refrain from wearing fragrances