



**The 2015 Low-Income Energy Network (LIEN) Conference**  
**“Closing the Gap on Energy Affordability”**

**Thursday, April 16, 2015, 9:00 a.m. to 4:00 p.m.**  
Harbourfront Community Centre, Dance Studio  
627 Queens Quay West (corner Bathurst St)  
Toronto

<b>9:00 – 9:30</b>	<b>Registration and refreshments (sponsored by Union Gas Limited)</b>
<b>9:30 – 9:45</b>	<b>Welcome and introduction to the day:</b> Zee Bhanji (LIEN Coordinator), Fiona MacCool (Facilitator)
<b>9:45 – 10:00</b>	<b>Greetings from the Ministers:</b> MPP Chris Ballard, P.A. to the Minister Responsible for the Poverty Reduction Strategy
<b>10:00 – 11:00</b>	<b>LIEN’s journey to completing its energy poverty strategy:</b> Mary Todorow (Advocacy Centre for Tenants Ontario/LIEN), Roger Colton (Fisher Sheehan & Colton)
<b>11:00 – 11:15</b>	<b>BREAK (sponsored by Union Gas Limited)</b>
<b>11:15 – 12:00</b>	<b>Discussing the Low-income Energy Assistance Program (LEAP) &amp; the new Ontario Electricity Support Program (OESP):</b> Ontario Energy Board staff
<b>12:00 – 12:45</b>	<b>Ensuring a holistic approach to Emergency Financial Assistance (EFA) delivery:</b> Gladys Wong (Neighbourhood Information Post/LIEN), Jennifer Lopinski (A Place Called Home/LIEN)
<b>12:45 – 1:45</b>	<b>LUNCH (sponsored by Enbridge Gas Distribution)</b>
<b>1:45 – 3:00</b>	<b>Panel discussion on integrated delivery of utility low-income conservation programs across the province:</b> Erika Lontoc & Jennifer Cittadini (Enbridge Gas Distribution), Priyanka Gupta & Margaret Nuttall (Union Gas Limited), Caitlyn Ryan (GreenSaver), Katie Fotheringham (IESO), Mike Mulqueen (Toronto Hydro)
<b>3:00 – 3:15</b>	<b>BREAK (sponsored by Union Gas Limited)</b>
<b>3:15 – 3:45</b>	<b>Q &amp; A with panel</b>
<b>3:45 – 4:00</b>	<b>Wrap-up and going forward</b>
<b>4:00 pm</b>	<b>Conference adjourns</b>

*LIEN would like to express its appreciation to Legal Aid Ontario for supporting this initiative.*

**Our event is scent-free.**  
**Out of respect for those with scent allergies and sensitivities,**  
**please refrain from wearing fragrances**