

2016 HOME ASSISTANCE PROGRAM UPDATE

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Agenda

1. 2011-2014 Activity Summary
2. 2015-2020 Conservation First Framework
3. 2016 Changes to Home Assistance Program
 - Program Level Funding
 - Home Assessments
 - Eligible Measures
 - Participant Eligibility
 - Outreach and Marketing
4. Next Steps

2011-2014 Success*

2011-2014 Cumulative Net Energy Savings (kWh) by Program/Initiative

Program/Initiative Name	2011-2014 Cumulative Savings (kWh)	Percentage of 2011-2014 Total Cumulative Net Energy Savings (kWh)
Home Assistance Program	77,532,571	1.3%

*Conservation and Demand Management Report: 2011-2014 Results EB-2010-0215, page 13:

<http://www.rds.ontarioenergyboard.ca/webdrawer/webdrawer.dll/webdrawer/rec/515795/view/CDM%20Summary%20Report%202011%20to%202014%20Results%20151223.PDF>

2011-2014 Incremental Net Peak Demand Savings (kW)**

Program/Initiative Name	Net Annual Incremental kW Savings			
	2011	2012	2013	2014
Home Assistance Program	2	566	2,361	2,466

** For consistency, net incremental peak demand totals have been taken from the IESO's 2014 CDM Summary Report, September 30, 2015.

2011-2014 HAP

2011-2014 CDM Spending*

Program/ Initiative	2011-2014 Spending	% of Spending
Home Assistance Program	\$43,687,525	4.6%

*For consistency, spending totals in Table above have been taken from the IESO's 2014 CDM Summary Report, September 30, 2015.

2011-2014 Participation (by home)

Program/ Initiative	2011	2012	2013	2014	Total Homes
Home Assistance Program	46	5,920	29,654	25,424	61,044

2015-2020 Conservation First Framework

- March 31 2014 Direction:
 - Cost-effective LDC conservation plans
 - Greater LDC autonomy and flexibility to align conservation programs to local needs
 - LDCs determine which Programs they offer to customers and required budgets
 - Regional and natural gas utility collaboration
 - Requirement for LDCs to serve all sectors in their service territory (including Low Income)
- Approved LDC CDM plans and budgets available online:

<http://www.ieso.ca/Pages/Conservation/Conservation-First-Framework/Conservation-and-Demand-Management-Plans.aspx>

Enhanced Home Assistance Program (HAP)

- A business case was submitted in Oct 2015 by LDC Working Group included the following enhancements:
 - Program Level Funding
 - Home Assessments
 - Eligible Measures
 - Participant Eligibility
 - Outreach and Marketing
- Changes approved and became effective March 11, 2016

Program Level Funding

- Basic Assessment Costs
 - Lowered from \$200 to \$125 to offset the addition of incremental funding for select installed measures
- Weatherization Assessments
 - Weatherization audit funding (including \$100 assessment, \$150 quality assurance follow up) removed, replaced by \$ / kWh model based on estimated savings
- Health & Safety allowance
 - The maximum (cost cap) available per home increased from \$500 to \$750.

Eligible Measures Update

- Existing Measures
 - Updated to bring input assumptions in-line with current market costs and more accurate energy saving estimates
 - Removed CFLs
- New Measures
 - Added LEDs

Participant Eligibility Criteria

- Natural Gas Eligibility Criteria
 - Eligibility criteria updated to recognize qualification for a low-income natural gas DSM or emergency assistance program
- Ontario Electricity Support Plan (OESP) qualifying criteria
 - Eligibility criteria revised to after-tax LIM as a qualifying criterion to ensure reciprocal lead generation and consistency with OESP
- Tenants in Private Rental Housing
 - Allowing income-qualifying renters with bill responsibility to receive all eligible HAP measures

Outreach & Marketing

- Create LDC Marketing Best Practices Guide:
 - Creation of a Low-Income Marketing Best Practices guide, including marketing strategies and outreach tactics and sample materials that allow for LDC-custom information and/or Gas program information integration

Questions?