



**The 2011 Low-Income Energy Network (LIEN) Conference**  
***“Working in Harmony on Ontario’s Low-Income Energy Future”***

**Tuesday, May 31, 9:00 a.m. to 4:00 p.m.**  
Harbourfront Community Centre, Dance Studio  
627 Queens Quay West  
Toronto

<b>9:00 – 9:30</b>	<b>Registration and refreshments (sponsored by Union Gas Limited)</b>
<b>9:30 – 9:45</b>	<b>Welcome and introduction to the day:</b> Zee Bhanji (Low-Income Energy Network Coordinator) and Barb de Ruyter (Facilitator)
<b>9:45 – 10:15</b>	<b>Keynote address:</b> Roger Colton, U.S. low-income energy expert
<b>10:15 – 10:45</b>	<b>Low-Income Energy Assistance Program: An Update from the OEB:</b> Takis Plagiannakos, Manager, Rates, Conservation and Policy Evaluation, Regulatory Policy, OEB
<b>10:45 – 11:00</b>	<b>BREAK (sponsored by UGL)</b>
<b>11:00 – 11:30</b>	<b>Low-Income Energy Conservation and Efficiency: An Update from the OPA:</b> Andrew Pride, Vice President, Conservation, OPA
<b>11:30 – 12:00</b>	<b>Current Issues Affecting Low-Income Consumers</b> – Mary Todorow (Advocacy Centre for Tenants Ontario/LIEN), Jennifer Lopinski (A Place Called Home/LIEN)
<b>12:00 – 12:15</b>	<b>Update on gas companies’ low-income programs:</b> Bill Chihata, Enbridge Gas Distribution, Tracey Brooks, Union Gas Limited
<b>12:15 – 1:15</b>	<b>LUNCH (sponsored by Enbridge Gas Distribution)</b>
<b>1:15 – 1:30</b>	<b>LIEN’s Energy Poverty Manual/Toolkit:</b> Zee Bhanji (Low-Income Energy Network Coordinator) and Barb de Ruyter (Facilitator)
<b>1:30 – 2:45</b>	<b>Break-out sessions</b>
<b>2:45 – 3:00</b>	<b>BREAK (sponsored by UGL)</b>
<b>3:00 – 3:45</b>	<b>Report back from break-out sessions</b>
<b>3:45 – 4:00</b>	<b>Wrap-up – next steps</b>
<b>4:00 pm</b>	<b>Conference adjourns</b>

*LIEN would like to express its appreciation to the Ontario Trillium Foundation for supporting this initiative.*

