

	<b><u>ACRONYMS</u></b>
ACTO	Advocacy Centre for Tenants Ontario
AGI	Above Guideline Rent Increase
CDM	Conservation and Demand Management
CELA	Canadian Environmental Law Association
CFF	Conservation First Framework
CFL	Compact Fluorescent Light bulbs
CHPI	Community Homelessness Prevention Initiative
ComSoc	Ministry of Community and Social Services
DSM	Demand-Side Management
EFA	Emergency Financial Assistance
FAWG	Financial Assistance Working Group
HAP	Home Assistance Program
HSC	Housing Services Corporation
IESO	Independent Electricity System Operator
ISAC	Income Security Advocacy Centre
LAO	Legal Aid Ontario
LDCs	Local Distribution Companies
LEAP	Low-Income Energy Assistance Program
LICO	Low-Income Cut-Off
LIEN	Low-Income Energy Network
LIM	Low-Income Measure
NIP	Neighbourhood Information Post
ODSP	Ontario Disability Support Program
OESP	Ontario Electricity Support Program
OEB	Ontario Energy Board
OPG	Ontario Power Generation
OW	Ontario Works
RGI	Rent-Geared-to-Income
RPP	Regulated Price Plan
RRRP	Rural or Remote Rate Protection
SSA	Social Service Agency
TOU	Time-of-Use
UGL	Union Gas Limited
UWBG	United Way Bruce Grey
UWSM	United Way Simcoe Muskoka