



**The 2014 Low-Income Energy Network (LIEN) Conference**  
**“Celebrating a Decade of Low-Income Energy Advocacy”**  
Tuesday, March 25, 2014, 9:00 a.m. to 4:00 p.m.  
Harbourfront Community Centre, Dance Studio  
627 Queens Quay West (corner Bathurst St)  
Toronto

<b>9:00 – 9:30</b>	<b>Registration and refreshments (sponsored by Union Gas Limited)</b>
<b>9:30 – 9:45</b>	<b>Welcome and introduction to the day:</b> Zee Bhanji (LIEN Coordinator), Fiona MacCool (Facilitator), Delina MacDonald
<b>9:45 – 10:15</b>	<b>Keynote address:</b> Dr. Keith Stewart, Greenpeace Canada
<b>10:15 – 11:00</b>	<b>LIEN’s milestones:</b> Mary Todorow (Advocacy Centre for Tenants Ontario/LIEN), Theresa McClenaghan (Canadian Environmental Law Association/LIEN)
<b>11:00 – 11:15</b>	<b>BREAK (sponsored by Union Gas Limited)</b>
<b>11:15 – 11:45</b>	<b>OPA saveONenergy Home Assistance Program:</b> Clifford Maynes & Kai Millyard (Green Communities Canada)
<b>11:45 – 12:30</b>	<b>Gas companies’ low-income conservation programs:</b> Erika Lontoc & Jennifer Cittadini (Enbridge Gas Distribution), Priyanka Gupta (Union Gas Limited)
<b>12:30 – 1:30</b>	<b>LUNCH (sponsored by Enbridge Gas Distribution)</b>
<b>1:30 – 2:15</b>	<b>LEAP emergency financial assistance and low-income customer service rules:</b> Lenore Robson (Ontario Energy Board)
<b>2:15 – 3:00</b>	<b>Reviewing the OEB’s low-income programs:</b> Jennifer Lopinski (A Place Called Home, LIEN)
<b>3:00 – 3:15</b>	<b>BREAK (sponsored by Union Gas Limited)</b>
<b>3:15 – 3:45</b>	<b>Who’s doing what: Changes to energy assistance programs and why it matters:</b> Jennefer Laidley (Income Security Advocacy Centre)
<b>3:45 – 4:00</b>	<b>Going forward – how you can help</b>
<b>4:00 pm</b>	<b>Conference adjourns</b>

*LIEN would like to express its appreciation to Legal Aid Ontario for supporting this initiative.*

**Our event is scent-free.**  
**Out of respect for those with scent allergies and sensitivities, please refrain from wearing fragrances**