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A Spectra Energy Company

CELEBRATING  
**100 YEARS**  
Est. 1911



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# 2011 Low Income DSM Programs

LIEN Conference

May 31<sup>st</sup>, 2011

# Eligibility Criteria



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- Customers who have an income which is at 135% or below Statistics Canada's pre-tax, post-transfer Low-Income Cut-Off (LICO)
- Private homeowners or tenants who pay their own utilities
  - Tenants residing in social housing are eligible regardless of who pays the utilities
- Must reside in a residential dwelling

# Helping Homes Conserve



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- Professional installation of energy efficient showerheads, pipe wrap, kitchen/bathroom aerators and a programmable thermostat
- Offered at no cost to the customer
- Door-to-Door strategy – blitz postal codes with high propensity of low-income customers
- Partner with 3<sup>rd</sup> party contractor to perform installations by professional technicians



# Helping Homes Weatherization



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- Free pre and post home energy audit. Upgrades can include; attic insulation, basement insulation, wall insulation and draft-proofing measures
- Offered at no-cost to our customers
- Delivered in both private and social housing markets
- Partner with 3<sup>rd</sup> party contractors to perform installations by professional contractors



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