



Enbridge Low Income Program

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Enbridge Service Area



Home Weatherization Program

- **Home Weatherization Retrofit**

- Delivery of home energy audits (including blower-door test) to identify eligible homes for implementation of cost-effective building envelope upgrades to increase air tightness.
- Measures include:
 - Caulking and weather stripping around doors and door frames, around window casings, around headers and baseboards and attic hatches
 - Insulation into wood framed wall cavities and crawl spaces, attics, and basement walls
- Second audit completed after measures implemented

Home Weatherization Program

- Application process through delivery partners
- Income qualifiers below 135% of LICO
 - Receiving Ontario Works (OW) benefits
 - Receiving Ontario Disability Support (ODSP) benefits
 - Guaranteed Income Supplement
 - Allowance for Seniors
 - Allowance for Survivors
 - National Child Benefit Supplement
 - Reside in low-rise social housing paying natural gas bill
- Home generally needs to be 25 years old or older
- Program offered in GTA, York, Durham, Peel, Ottawa area, Niagara Region and Peterborough area



Enhanced TAPS Program

- Free measures include: a programmable thermostat, low-flow showerheads, kitchen/bathroom faucet aerators, and CFL's
- Typical energy savings:
 - Up to \$42 in natural gas bill plus programmable thermostat savings
 - T-stat savings typically are 6% in the colder months if temperature is lowered 3 degrees while sleeping or away from home
 - Up to \$20 in electricity costs
 - \$120 per year on water and sewer bill



Low Income Education Activities

Education and Supporting Activities

- Community Champion program with social housing
- Targeted advertising in community/ethnic media
- Press releases, MP and MPP mailings, transit ads, etc.
- Working with United Way and community based agencies to provide program information and referrals



Winter Warmth Program

- **Financial assistance for bill/arrears payments**
- **Delivered through a network of more than 40 agencies throughout Ontario.**
- **Oversight provided by Local United Ways**
- **United Way Toronto are trustees for late-payment settlements for Enbridge Gas Distribution.**





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