



The 2011 Low-Income Energy Network (LIEN) Conference
“Working in Harmony on Ontario’s Low-Income Energy Future”

Tuesday, May 31, 9:00 a.m. to 4:00 p.m.
Harbourfront Community Centre, Dance Studio
627 Queens Quay West
Toronto

9:00 – 9:30	Registration and refreshments (sponsored by Union Gas Limited)
9:30 – 9:45	Welcome and introduction to the day: Zee Bhanji (Low-Income Energy Network Coordinator) and Barb de Ruyter (Facilitator)
9:45 – 10:15	Keynote address: Roger Colton, U.S. low-income energy expert
10:15 – 10:45	Low-Income Energy Assistance Program: An Update from the OEB: Takis Plagiannakos, Manager, Rates, Conservation and Policy Evaluation, Regulatory Policy, OEB
10:45 – 11:00	BREAK (sponsored by UGL)
11:00 – 11:30	Low-Income Energy Conservation and Efficiency: An Update from the OPA: Andrew Pride, Vice President, Conservation, OPA
11:30 – 12:00	Current Issues Affecting Low-Income Consumers – Mary Todorow (Advocacy Centre for Tenants Ontario/LIEN), Jennifer Lopinski (A Place Called Home/LIEN)
12:00 – 12:15	Update on gas companies’ low-income programs: Bill Chihata, Enbridge Gas Distribution, Tracey Brooks, Union Gas Limited
12:15 – 1:15	LUNCH (sponsored by Enbridge Gas Distribution)
1:15 – 1:30	LIEN’s Energy Poverty Manual/Toolkit: Zee Bhanji (Low-Income Energy Network Coordinator) and Barb de Ruyter (Facilitator)
1:30 – 2:45	Break-out sessions
2:45 – 3:00	BREAK (sponsored by UGL)
3:00 – 3:45	Report back from break-out sessions
3:45 – 4:00	Wrap-up – next steps
4:00 pm	Conference adjourns

LIEN would like to express its appreciation to the Ontario Trillium Foundation for supporting this initiative.

